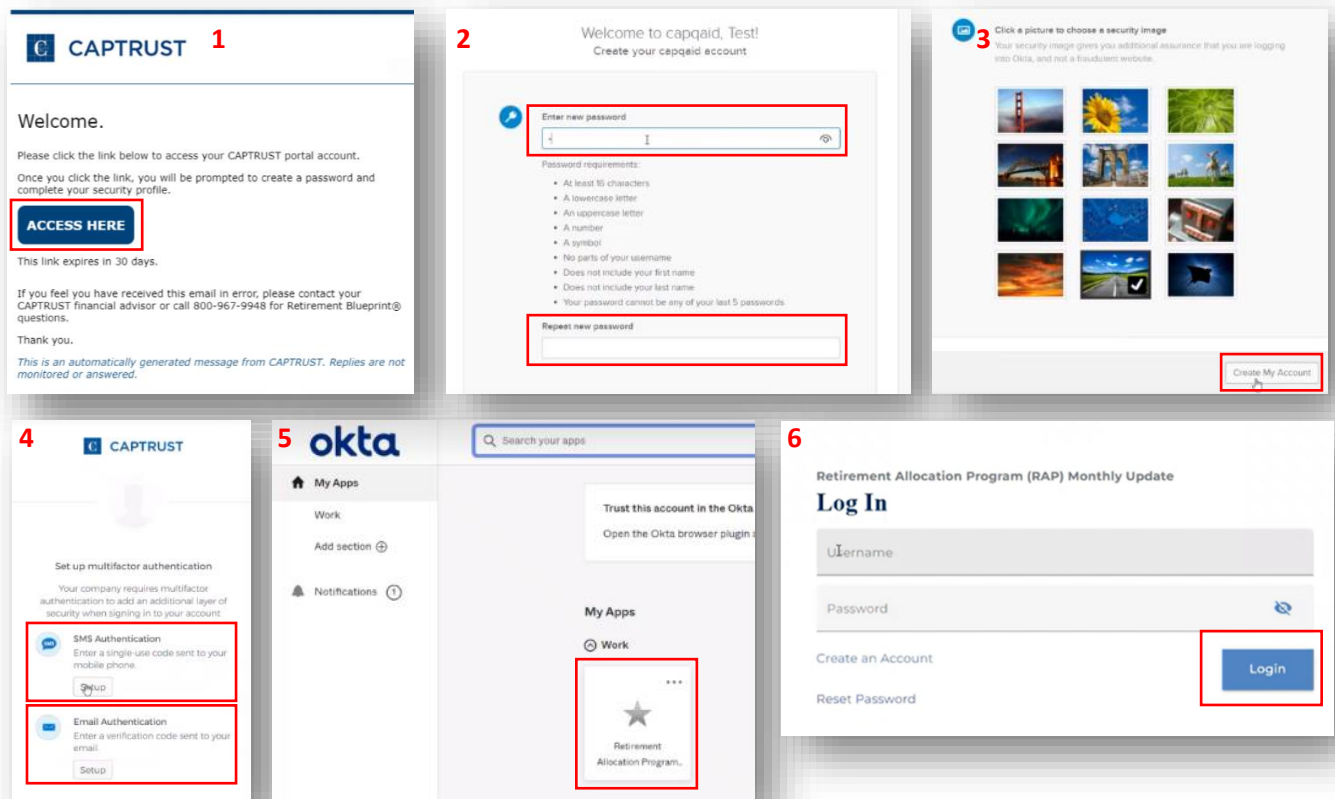


RAP Reauthentication Process

Step-by-Step

1. Check your email for an activation invitation from no-reply@ids.captrust.com.
 - a. Click **'Access Here'** button in the activation email.
2. Using new requirements, enter your new password and reenter to confirm.
 - a. It is unnecessary to set up multifactor authentication on this page.
3. Chose a security image and click **'Create My Account'**.
4. Setup multifactor authentication (MFA) for password reset.
 - a. Choose SMS, email, or both and follow prompts.
 - b. Enter the code from SMS/email and click **'Verify'**.
5. Click **'Finish'** which will bring you to an Okta application dashboard.
 - a. Click the **'Retirement Allocation Program'** button under My Apps.
 - b. OR directly access the RAP login screen: <https://rap.captrust.com>
6. **Login** using your username (email for RAP) and new password.

What to Expect



Contact your CAPTRUST advisor or dial 952-767-8007 for help completing RAP reauthentication.